

Update Saffire EVO firmware yourself, from the Lyazon Utility App

Starting **October 28, 2026**, you can update the firmware of a Saffire EVO lock directly from the Lyazon Utility App. No call to dormakaba, no appointment. You do not need to be at the door: the update runs between the cloud and the lock.

Before you start

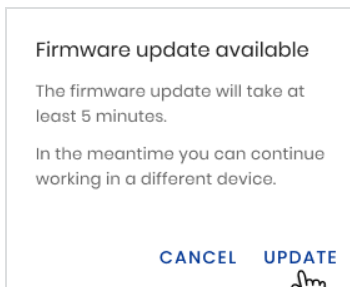
- Lyazon Utility App **2.2.0 or later**, iOS or Android
- The lock is **fully commissioned**
- The lock is in **online mode** and connected to WiFi

How to update

- 1 Open the lock's device details, from the site's device list or over Bluetooth.
- 2 If the firmware row shows **Update available**, tap **Update firmware**.



- 3 Tap **UPDATE** to confirm.



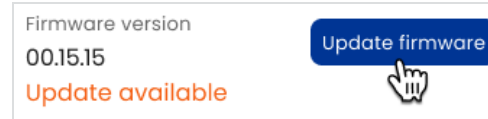
That is all. You can leave the screen, work on another lock or close the app: the update continues on its own.

Duration: Up to 15 minutes, depending on how much of the lock needs updating.

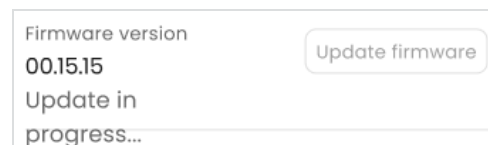
Good to know

- One lock at a time. Updating a whole site in one action is not available yet.
- An update always goes to the latest version. There is no way to go back to an earlier one.
- Once started, an update cannot be cancelled.

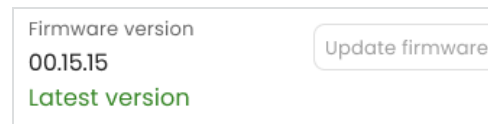
What you will see



Update available. A newer firmware exists. The **Update firmware** button is active.



Update in progress. The update is running. The other actions on this lock are greyed out until it ends.



Latest version. The lock is up to date. Nothing to do.

The app displays the main firmware version only, and the update may have concerned another part of the lock. **Latest version** in green confirms the update worked.

At the door during the update

Residents keep using their credentials as usual, except for a few seconds during the main firmware update because the lock will reboot. Residents will see yellow and blue flashes.

If something goes wrong

Make sure the lock is connected to WiFi with a good signal before you update: **Wi-Fi signal strength** on the device details screen should be **-70 dB or better**.

If the update fails, or cannot reach the lock because of a network problem, the status goes back to **Update available** within 30 minutes. Check the lock's WiFi connection and signal, then tap **Update firmware** again.